

# Next-Gen Identity & Access Management (IAM)

## Full Integration for Productivity & Compliance at Scale

Two thirds of employees now work remotely, raising new security & productivity issues. GlobalDots implements IAM solutions to protect all web, cloud, and on-premise activity, while creating a frictionless user experience, regardless of application, device, or location.



### Identity-Driven Solution for Cloud & Mobile Driven Challenges

In the last decade, enterprises everywhere have embraced cloud apps and shrunk their IT infrastructure, lowered total ownership costs, and enabled employees to get work done anywhere, any time. What is now needed is a common, single-view identity platform to securely connect the enterprise. By implementing IAM, GlobalDots helps companies solve the challenges created by new cloud and mobile technologies and prepare for the next wave of innovation.

#### Controlling User Access

Controlling who has access to which applications becomes a real challenge when users can get access from any browser, from any place, at any time. As Cloud apps have independent user stores that are not integrated with on-premises directories, users have to remember more passwords, and IT has to manage multiple accounts and map users between directories and cloud applications. This is typically a manual process, and it can get messy fast. This situation is exacerbated with the cloud as IT is often not involved in the purchasing process. GlobalDots introduces IAM solutions that let IT take back control, while simultaneously adding a critical layer of security and ease of use. It creates a directory-based employee system of record so IT can easily view and manage user data.

#### Password Fatigue

Visit any organization that has adopted a reasonable number of cloud apps and you will find people suffering from password fatigue. Not only must users remember a constantly changing set of passwords, but each cloud app has different password requirements. To lessen the burden, people resort to obvious passwords, sticky notes, and spreadsheets. They all but issue an invitation to an outsider seeking to breach the network. Luckily, password fatigue has an easy cure: Single Sign-On (SSO) lets users access any app with a single set of credentials.

#### Collaborative Administration

Each cloud application has a unique administration model. This can create friction between the business, which needs to customize and manage the app to respond to changing needs, and IT, which is responsible for identity and access management across the entire organization. We solve this problem by letting IT manage users, apps and devices from a single, integrated platform. Meanwhile, the business gets the control they need.

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#### Managing ROI and Compliance

To calculate the ROI of cloud apps, IT must understand how the apps are actually being used, against paid-for capacities. In addition, depending on the industry and circumstance, IT must constantly monitor and control which users have access to certain cloud applications in order to comply with governmental regulations. GlobalDots introduces IAM solutions that make usage tracking easy, and also puts apps and data behind a compliance wall.

### Top Features



#### Part with In-App Logins & Unsecured Password Lists

Intuitive Single-Sign-On (SSO) mechanism supporting 4,000+ applications. Adaptive multi-factor authentication (MFA) triggered only upon anomalous behavior.

#### Integrate & Sync with Every Business App

Easily integrate all your business applications using SAML, SWA. Enjoy hands-on expert assistance with undocumented, API-based integrations.



#### Automate Employee Lifecycle, No Loose Ends

Sync with employee directories (AD, LDAP, Workday, HR systems, GSuite, Office365 & more) to create end-to-end provisioning and deprovisioning workflows upon employee onboarding, role change, or offboarding.

### Your Benefits



#### Simplify and scale remote access

Replace notoriously frustrating legacy VPNs with a modern, secure, application-specific process founded on Zero Trust. Dramatically simplify secure remote network access for employees, contractors, and other authorized users.



#### Speed up critical workflows and time-to-market

Empower users to quickly and reliably access all the assets they need, so they never waste time on password resets and permission requests.



#### Support business activity, mergers, or funding

Effectively and effortlessly enforce common standards (ISO 27001, SOC2, etc.) Gain full visibility and control of permissions, while eliminating dangerous habits like post-it password lists, shared passwords, and circumventions of security and compliance protocols.



#### Repel today's sophisticated cyberattacks

Prevent breaches enabled by identity fraud and access abuse by implementing advanced user authentication.



#### Increase IT productivity & business impact

Give your IT team a 360° visibility into user access attempts and activity, even provisioning and deprovisioning with centralized policies and fine-grained access control, and thus reduce access management costs.

### Ideal for All Stakeholders

#### Built for Users

Once IAM is activated, each user receives a customized homepage that provides single sign-on and self-service across applications. The homepage can be accessed from any browser or device, and it is easily integrated into a custom portal.

#### Designed for IT

IAM lets IT manage people, applications, and policies across all cloud and mobile applications. An administrative dashboard contains a summary of key usage and activity statistics, notifications of any problems

#### A Win for the Executive Suite

Maximize ROI and visibility in a single click. GlobalDots promotes IAM that includes a full reporting experience, no separate BI solution needed. Reports can be scheduled for distribution and data is easily exported. Pre-canned reports include provisioning, activation, user activity and app usage stats.

### About GlobalDots

GlobalDots is a 17-year world leader in cloud innovation, connecting businesses with the latest cloud & web technologies. Fusing an insatiable hunger for innovation with a diligent team of hands-on experts, we help our customers maintain an up-to-date technology position in a quickly-changing world. We consult, resell, implement, and customize full-stack solutions, including cost & performance optimization, security, connectivity, and managed services, to streamline business processes and provide the foundation for sustainable business growth.

#### Trusted by

